

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 20th February 2018
In C.G.No:225/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. B. Chenchi Reddy,
N.G.O. Colony,
Yerragondapalem(M),
Prakasham-Dist

Complainant

AND

1. Assistant Accounts Officer/ ERO/Yerragondapalem
2. Assistant Engineer/Operation / Yerragondapalem
3. Assistant Divisional Engineer/O/ Yerragondapalem

Respondents

ORDER

1. During the Vidut Adalat conducted at Tripuranthakam on 15.11.2017 Sri. B. Chenchi Reddy of NGO Colony Yerragondapalem presented a complaint before this Forum wherein he has informed that wrong bill has been issued against his Service. No.4233303005272 and requested for revision.
2. The Respondent No.1 in his written submission has informed that meter of the complainant's service was changed vide change slip No. 41551 Dt: 11.10.2017 with final reading of 10401. Based on the recommendation of the Respondent No..2 CC bill for the period from 10/2016 to 11/2017 has been revised and an amount of Rs. 8,709/- has been withdrawn vide RJ No.09/12-2017 and thus resolved the grievance of the complainant.
3. On perusal of the account copy of the said Service connection it is evident that an amount of Rs. 8,709/- was withdrawn during 12/2017 and satisfying with the revision the complainant has paid Rs.1,900 during Dec'2017 itself. The arrears after this became zero.

JESPACHED
DATE

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C.G.No.225/17-18-Ongole Circle

