BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 20th February 2018 In C.G.No:225/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson Member (Finance) Member (Technical) Independent Member

Retween

Sri. B. Chenchi Reddy, N.G.O. Colony, Yerragondapalem(M), Prakasham-Dist Complainant

AND

- 1. Assistant Accounts Officer/ ERO/Yerragondapalem
- 2. Assistant Engineer/Operation / Yerragondapalem
- 3. Assistant Divisional Engineer/O/ Yerragondapalem

Respondents

ORDER

- During the Vidut Adalat conducted at Tripuranthakam on 15.11.2017 Sri. B. Chenchi Reddy
 of NGO Colony Yerragondapalem presented a complaint before this Forum wherein he has
 informed that wrong bill has been issued against his Service. No.4233303005272 and
 requested for revision.
- 2. The Respondent No.1 in his written submission has informed that meter of the complainant's service was changed vide change slip No. 41551 Dt: 11.10.2017 with final reading of 10401.
 Based on the recommendation of the Respondent No..2 CC bill for the period from 10/2016 to 11/2017 has been revised and an amount of Rs. 8,709/- has been withdrawn vide RJ No.09/12-2017 and thus resolved the grievance of the complainant.
- 3. On perusal of the account copy of the said Service connection it is evident that an amount of Rs. 8,709/- was withdrawn during 12/2017 and satisfying with the revision the complainant has paid Rs.1,900 during Dec'2017 itself. The arrears after this became zero.

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C.G.No.225/17-18-Ongole Circle

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4. Since the grievance of the complainant has been resolved by the Respondents the complaint is disposed off in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the day of 20th February 2018.

Sd/- Sd/-

Sd/-

Sd/

Member (Finance) Member (Technical)

Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.